

C. G. DOCKET NO 02-278
Dear Sir: DOCKET FILE COPY ORIGINAL

I would appreciate if you
would place the following telephone
number on the telemarketing
no-call-post. Thank you

Signed

Betty Joan Lawton

501-362-8930

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DEC 3 2002
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JAN 7 2003
Consent

December 4, 2002

John White
3642 Queen Street North
St. Petersburg, FL 33713-1941

OFFICE OF THE SECRETARY
FEDERAL COMMUNICATIONS COMMISSION
445 12TH STREET SW
WASHINGTON DC 20554

Confirmed
JAN 7 2003
Distribution Center

Re: CG Docket No. 02-278

Dear Sir:

I am writing to comment on nuisance telephone calls from telemarketers. I don't believe FCC rules on this matter are sufficiently strong enough to prevent unwanted calls by telemarketers with autodialers.

I have telephone ID and frequently get as many as nine calls per day, seemingly every hour until 9:00 p.m., and one or two on Sundays. The phone ID says "Out of Area" or "Unavailable." There is no one answering the phone when I pick it up...just dead silence. When a frequent calling solicitor calls and I request their first and last name, phone number and employer names, I get the run around and resistance. Essentially they are abusive, argumentative and evasive when I ask them to put my phone number on their "Do Not Call List." They stop for a while and then start calling again three and four times a day. In particular, The Taurus Group @ (813) 901-5697, (813) 901-5637; (813) 901-5148, (813) 890-8706 is a frequent abuser.

At first, when I received the "predictive dialers" calls, I became paranoid and afraid, and thought someone was stalking me; I couldn't figure out who it was. Then I became more educated and aware what was happening through articles in the newspaper and AARP magazine. I learned that the Unavailable, out of area, "dead air" calls were caused by autocalers or predictive dialers. These devices were programmed to dial multiple phone numbers at the same time and hang up if there is no answer. They dial more numbers than there are salespeople on duty.

I believe the FCC should set zero tolerance for nuisance hang up calls caused by autodialers. I also suggest stronger enforcement of stronger rules. Telemarketers should be more cooperative by giving their true full names of caller and employer and phone numbers, otherwise face penalties. They also should quit harassing calls after requested to place the consumer's telephone number on "No Call List" or face penalties. Lastly, I believe greater efforts should be made to educate the consumer through multiple media publicity programs on subjects such as autodialers and the reasons for dead-air calls.

Thank you for giving me an opportunity to comment on this matter.

Sincerely,


John White

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